Hunt County EMERGENCY OPERATIONS PLAN Emergency Support Function 12 Energy

COORDINATING AGENCY: Public Utilities Director

SUPPORTING AGENCIES:

Public Works

Approval and Implementation

Date Signed by Signature

1 | 27 | 25 | County Judge

1 | 27 | 25 | Emergency Management Coordinator

NOTE: The signature(s) will be based upon local administrative practices. Typically, the individual having primary responsibility for this emergency support function signs in the first block and the second signature block is used by the Emergency Management Coordinator, Mayor, or County Judge. Alternatively, each department head assigned tasks within the support function may sign.

INTRODUCTION

Purpose

A. Function

ESF #12 Energy provides the organization, operational concepts, responsibilities, and procedures to prevent, protect from, respond to, and recover from temporary disruptions in utility services that threaten public health or safety in the local area

This plan is not intended to deal with persistent shortages of water due to drought or with prolonged statewide or regional shortages of electricity or natural gas. Measures to deal with protracted water shortages are addressed in the drought plans that must be maintained by each public water supply utility. Resolving protracted water shortages normally requires long-term efforts to improve supplies. Measures to deal with widespread energy shortages are normally promulgated by state and federal regulatory agencies. Local governments may support utility efforts to deal with long-term water and energy supply problems by enacting and enforcing conservation measures and providing the public information pertinent to the local situation.

B. Goal

Provide Hunt County with a mechanism to manage energy related operations during an incident.

C. Objectives

- a. Provide operational guidance for entities that assist in local and regional energy operations.
- b. Provide information to decision makers about energy related procedures, capabilities and resources.
- c. Describe roles, responsibilities and actions that ensure energy resource availability during incident response.

Explanation of TermsThis section defines terms and acronyms' used in this document.

<u>Acronyms</u>

Со-Ор	Cooperative
COOP	Continuity of Operations Plan
DD	Disaster District
DDC	Disaster District Committee
DSHS	Texas Department of State Health Services
EMC	Emergency Management Coordinator
IC	Incident Commander
ICS	Incident Command System
ICP	Incident Command Post
MUD	Municipal Utility District
NIMS	National Incident Management System
NRF	National Response Framework
PUC	Public Utility Commission
RRC	Railroad Commission
SOC	State Operations Center
SOP	Standard Operating Procedures
TAC	Texas Administrative Code
TCEQ	Texas Commission of Environmental Quality
TDEM	Texas Division of Emergency Management

Definitions

1. Electric Cooperatives: Member- owned non-profit electric utilities.

Situations and Assumptions

A. Situation

- As noted in the general situation statement and hazard summary in Section IV.A. and Figure 1 of the Basic Plan, our area is
 vulnerable to a number of hazards. These hazards could result in the disruption of electrical power, telephone service, and
 water and wastewater services as well as natural gas service.
- 2. The loss of utility services, particularly extended utility outages, could adversely affect the capability of local personnel to respond to and recover from the emergency situation that caused the disruption of utility service and create additional health and safety risks for the general public.
- 3. Public utilities are defined as those companies and organizations authorized to provide utility services, including electricity, water, sewer service, natural gas, and telecommunications, to the general public in a specified geographic area. Utilities may be owned and/or operated by a municipality, a municipal utility district (MUD), a regional utility authority, investors, or by a private non-profit organization such as a member cooperative (co-op).

The public utilities serving our community include:

- a) Electric
- b) Water/Wastewater
- c) Telephone
- d) Natural Gas

Additional information on these utilities is provided in Attachment 1.

- 4. The state and/or federal government regulate most utility providers. State regulators include:
 - a) The Public Utilities Commission (PUC) for telecommunications companies and most electrical utilities, other than municipal electric utilities.
 - b) The Texas Commission on Environmental Quality (TCEQ) for most water suppliers and wastewater utilities.
 - c) The Railroad Commission of Texas (RRC) for gas utilities.
- 5. Virtually all utilities are required by state regulations to have emergency operations plans for restoring disrupted service. Many utilities maintain emergency operations centers and those that do not normally have procedures to establish temporary facilities when they need them.
- 6. Extended electrical outages can directly impact other utility systems, particularly water and wastewater systems. In areas where telephone service is provided by above-ground lines that share poles with electrical distribution lines, telecommunications providers may not be able to make repairs to the telephone system until electric utilities restore power lines to a safe condition.
- 7. Municipal utilities and private non-profit utilities such as electric cooperatives, may be eligible for reimbursement of a portion of the costs for repair and restoration of damaged infrastructure in the event the emergency situation is approved for a Presidential disaster declaration that includes public assistance (PA).

B. Assumptions

- 1. In the event of damage to or destruction of utility systems, utility operators will restore service to their customers as quickly as possible.
- 2. A major disaster or a disaster affecting a wide area may require extensive repairs and reconstruction of portions of utility systems that may take considerable time to complete.
- 3. Damage to electrical distribution systems and sewer and water systems may create secondary hazards such as increased risk of fire and public health hazards.
- 4. Each utility will direct and control its own resources and plan to carryout its own response operations, coordinating as necessary with local government and with other utilities.
- Individual utility operators, particularly small companies, may not have sufficient physical or monetary resources to restore
 utility systems affected by a major disaster or one having widespread effects. Utilities typically obtain supplementary
 repair and restoration assistance from other utilities pursuant to mutual aid agreements and by using contractors hired by
 the utility.
- 6. Equipment and personnel from other city departments and agencies may be employed to assist a municipal utility in repairing its systems and restoring service to the public.

Concept of Operations

A. General

- 1. Incident activities for the utilities function will include work in an Incident Command System (ICS) environment with an Incident Commander (IC), maintaining communications with the IC and Emergency Operations Center (EOC), and implementing local and regional mutual aid agreements as required.
- 2. In the event of a loss of utility service for any reason, local government is expected to rapidly assess the possible impact on public health, safety, and property, and on private property, and take appropriate actions to prevent a critical situation from occurring or to minimize the impact in accordance with the Continuity of Operations Plan. Where utility service cannot be quickly restored, the local government will have to take timely action to protect people, property, and the environment from the effects of a loss of service.
- 3. Local governments are not expected to direct utility companies to repair utility problems. Utilities have a franchise that requires them to provide service to their customers and they have the ultimate responsibility for dealing with utility service outages. Virtually all utilities are required by state regulations to make all reasonable efforts to prevent interruptions of service and, if interruptions occur, to reestablish service in the shortest possible time. Utilities are required to inform state officials of significant service outages and expected to keep their customers and local officials informed of the extent of utility outages and, if possible, provide estimates of when service will be restored.
- 4. Local governments that own or operate utilities are responsible for restoring service to local customers and may commit both their utility and non-utility resources to accomplish that task.
- 5. For utilities that are not government-owned, local government is expected to coordinate with those utilities to facilitate their efforts to restore service to the local area.
- 6. Hunt Countyshould identify critical local facilities and establish general priorities for restoration of utility service. This list of priorities must be communicated to the utilities serving those facilities. Examples of critical facilities may include:
 - a. The SOC
 - b. Police, fire, and EMS stations
 - c. Hospitals
 - d. Water treatment and distribution facilities
 - e. Sewage pumping and treatment facilities
 - f. Buildings serving as public shelters or mass feeding facilities
 - g. Fueling facilities

Attachment 2, Utility Restoration Priorities for Critical Facilities, provides a sample of initial utility restoration priorities for critical facilities. These priorities are based on general planning considerations; they should be reviewed and, if necessary, updated based on the needs of a specific situation.

- 7. Utility companies may not be able to restore service to all critical facilities in a timely manner, particularly if damage has been catastrophic and a substantial amount of equipment must be replaced or if repairs require specialized equipment or materials that are not readily available. In large-scale emergencies, utility companies may have to compete with individuals, businesses, industry, government, and other utility companies for manpower, equipment, and supplies.
- B. Local Government Response to a Utility Outage
 - It is essential for Hunt County officials to obtain an initial estimate of the likely duration of a major utility outage from
 the utility as soon as possible for response actions to begin. Once that estimate is obtained, local officials should
 make a determination of the anticipated impact and determine the actions required to protect public health and safety
 and public and private property.
 - 2. Extended utilities outages may require Hunt Countyto take action to protect public health and safety and public and private property. Such actions may include:
 - a. Water or Sewer Outage
 - Curtail general water service to residents to retain water in tanks for firefighting and for controlled distribution to local residents in containers.
 - 2. Arrange for supplies of emergency drinking water for the general public and for bulk water for those critical facilities that require it to continue operations.
 - 3. If sewer service is disrupted, arrange for portable toilets and hand washing facilities to meet sanitary needs,
 - b. Electrical or Natural Gas Outage
 - 1. Obtain emergency generators to power water pumping stations, water treatment facilities, sewage lift stations, sewage treatment facilities, fueling facilities, and other critical sites. See Attachment 3.

- 2. During period of cold weather, establish public shelters for residents who lack heat in their homes.
- 3. During periods of extreme heat, establish "cooling sites" for residents who do not have air conditioning in their homes
- Request volunteer groups set-up mass feeding facilities for those without electrical or gas service and cannot prepare meals.
- Coordinate with ice distributors to ensure ice is available locally to help citizens preserve food and medicines.
- 6. Arrange for fuel deliveries to keep emergency generators running at critical facilities.

c. Telecommunications Outage

- 1. Request telecommunications providers implement priority service restoration plans.
- 2. Activate amateur radio support.
- 3. Request external assistance in obtaining additional radios and repeaters or satellite telephones.

d. General

- 1. Isolate damaged portions of utility systems to restore service quickly to those areas where systems are substantially undamaged.
- 2. In cooperation with utilities, institute utility conservation measures. See Attachment 4.
- 3. Disseminate emergency public information requesting conservation of utilities.
- Assist in relocating patients of medical facilities, residential schools, and similar institutions that cannot maintain the required level of service for their clients.
- 5. Provide law enforcement personnel to control traffic at key intersections if traffic control devices are inoperative.
- 6. Consider staging fire equipment in areas without electrical or water service.
- 7. Consider increased security patrols in areas that have been evacuated due to lack of utility service.

C. Facilitating Utility Response

- 1. Local officials may facilitate utility response by:
 - a. Identifying utility outage areas reported to local government. Although many utility systems have equipment that reports system faults and customer service numbers for people to report problems, outage information reported to local government can also be helpful.
 - b. Asking citizens to minimize use of utilities that have been degraded by emergency situations. See Attachment 4 for utility conservation measures.
 - c. Identifying local facilities for priority restoration of utilities.
 - d. Coordinating with the utility on priorities for clearing debris from roads which also provides access to damaged utility equipment.
 - e. Providing access and traffic control in utility repair areas where appropriate.

2. Large-scale Emergency Situations.

In large-scale emergency situations which produce catastrophic damage in a limited area (such as a tornado) or severe damage over a wide area (such as an ice storm), utilities are typically faced with a massive repair and rebuilding effort that cannot be completed in a reasonable time without external support. In such circumstances, utilities typically bring in equipment and crews from other utilities and from specialized contractors. In these situations, utilities may request assistance from the Hunt Countyin:

- a. Identifying lodging for repair crews hotels, motels, school dormitories, camp cabins, and other facilities.
- b. Identifying restaurants to feed crews or caterers who can prepare crew meals.
- Identifying or providing a staging area or areas for utility equipment coming from other locations and providing security for such areas.
- d. Obtaining water for repair crews.
- e. Identifying operational sources of fuel in the local area.

D. Protecting Resources and Preserving Capabilities

In the event of a slowly developing emergency, it is possible that utilities may be able to mitigate some of the effects of a major emergency or disaster by protecting key facilities and equipment. The critical facilities/key resources within our community are identified in Attachment 2.

- In the event of a flooding threat, facilities such as sewage or water-treatment constructing dikes, sandbagging, or
 using pumps to prevent water from entering the facility may protect facilities or electrical substations. In some cases,
 in an effort to preserve pumps, electrical control panels, and other vital equipment, it may also be prudent to remove
 that equipment from facilities to prevent damage due to rising water.
- 2. In the event of a hazardous materials spill in rivers or lakes used for water supplies, contamination of water distribution systems may be avoided by temporarily shutting down water intakes.
- 3. Loss of power could severely affect critical functions such as communications, water pumping, purification, and distribution; sewage disposal; traffic control; and operation of critical medical equipment. Critical facilities that require back-up electrical power should have appropriate generation equipment on site if possible. If this is not feasible, emergency generator requirements should be determined in advance to facilitate timely arrangements for such equipment during emergency situations. Attachment 3 provides forms to record information on existing backup generators and to identify requirements for additional emergency generators. The Utility Coordinator will provide such forms to facility operators to complete and maintain a file of completed forms for both existing generators and potential generator requirements.

E. Utility Support for Emergency Response Operations

The assistance of utility providers may be needed to support other emergency response and recovery operations. Such assistance may include:

- 1. Rendering downed or damaged electric lines safe to facilitate debris removal from roadways.
- Cutting off utilities to facilitate the emergency response to fires, explosions, building collapses, and other emergency situations.
- 3. Facilitating search and rescue operations by cutting off electrical power, gas, and water to areas to be searched.
- 4. Establishing temporary utility hookups to facilitate response activities.

F. Utility Support for Disaster Recovery Operations

Utilities play a primary role in the recovery process and must coordinate closely with local government to:

- 1. Render electrical lines and gas distribution lines safe before local officials authorize reentry of property owners into affected areas to salvage belongings and repair damage to their homes and businesses.
- Participate in inspections of affected structures to identify hazards created by damaged utilities and eliminate those hazards.
- 3. Determine the extent of damage to publicly owned utility infrastructure and equipment.
- 4. Restore utility systems to their pre-disaster condition.

G. Public Information

- It is essential to provide the public current information on utility status, the anticipated time to restore service, recommendations on dealing with the consequences of a utility outage, conservation measures, and information on sources of essential life support items such as water. Locally developed emergency public information relating to utility outages should be developed in coordination with the utilities concerned to ensure that messages are accurate and consistent.
- 2. In some emergency situations, many of the normal means of disseminating emergency public information may be unavailable and alternative methods of getting information out to the public may have to be used.
- 3. Utilities are complex systems and service may be restored on a patchwork basis as damaged components are repaired or replaced. Some neighborhoods may have utility service restored while adjacent neighborhoods are still without power or water. In some cases, one side of a street may have power and the opposite side may not. In these circumstances, the quality of life for local residents can often be significantly improved by using public information messages to encourage those who have working utilities to take in their neighbors who do not. This approach can also significantly reduce the number of people occupying public shelters and using mass feeding facilities.

H. Activities by Phase of Emergency Management

1. Prevention

a. All utilities. Local officials should:

Have emergency management personnel familiar with the local hazard assessment review proposed utility construction or renovation activities to determine if existing hazards will be increased by such activities.

b. Utilities owned or operated by Hunt County. Utility officials should:

1) Assess the vulnerability of existing municipal electrical, gas, water, and sewer systems to known hazards and take actions to avoid or lessen such vulnerabilities. 2) Maintain portable generators and pumps to meet unexpected needs and/or identify rental sources for such equipment that can respond rapidly during an emergency to avoid and/or reduce the effects of other incidents.

2. Preparedness

- a. All utilities. Local officials should:
 - 1) Contact local utilities to determine the type of damage assessment information that they can normally provide in an emergency. Provide utilities with names of key officials and contact information for those officials and the local SOC that utilities can use to provide information to local government during an emergency.
 - 2) Reduce vulnerability of new utility infrastructure to known hazards through proper site selection and facility design.
 - 3) Coordinate with the emergency management staff to develop plans to protect public utility facilities and equipment at risk from known hazards, and to maintain supplies and equipment to carry out such plans.
 - 4) Develop plans to install emergency generators in key facilities and identify emergency generator requirements for facilities where it is not possible to permanently install backup generators. See Attachment 3 for further information.
 - 5) Ensure the Utility Coordinator and the local SOC have emergency contact numbers for utilities serving the local area other than published customer service numbers.
 - 6) Coordinate with the occupants of critical governmental and non-government facilities to establish a tentative utility restoration priority list for such facilities; see Attachment 2 for utility restoration priorities for critical facilities. Provide the restoration priority list to appropriate utilities.
 - 7) Cooperate with social service agencies and volunteer groups to identify local residents with potential health or safety problems that could be immediately affected by utility outages and provide such information to utilities for action.
 - 8) Request utilities brief local officials and members of the SOC staff on their emergency service restoration plans periodically.
 - 9) Encourage utilities to participate in local emergency drills and exercises.
 - 10) Train workers, especially supervisors, to be familiar with ICS incident site procedures.
 - 11) Ensure mutual aid agreements are completed.
- b. Utilities owned or operated by Hunt County. Utility officials should:
 - 1) Train and exercise personnel in emergency response operations.
 - 2) Plan for adequate staffing during and after emergencies.
 - 3) Ensure emergency plans are kept up-to-date.
 - 4) Ensure emergency equipment is in good repair and secured against damage from likely hazards.
 - 5) Stockpile adequate repair supplies for likely emergency situations.
 - 6) Conclude utility mutual aid agreements and establish procedures for requesting assistance from other utilities.

3. Response

- a. All utilities. Local officials should:
 - 1) Request that each utility that serves the local area which has suffered system damage regularly report its operational status, the number of customers affected by service outages, and areas affected.
 - 2) Provide expedient substitutes for inoperable utilities at critical facilities to the extent possible or relocate those facilities if necessary. Update utility restoration priorities for critical facilities as necessary.
 - 3) If an extended utility outage is anticipated, take those actions necessary to protect public health and safety and private and public property and implement utility conservation measures. See Section V.B and Attachment 4.
 - 4) Facilitate utility emergency response to the extent possible. See Section V.C of this plan.
 - 5) Include utility status information in the Initial Emergency Report and period Situation Reports produced during major emergencies and disasters.
- b. Utilities owned or operated by the Hunt County Utility officials should:
 - 1) For slowly developing emergency situations, take appropriate action to protect utility infrastructure from the likely effects of the situation. See Section V.D of this plan.
 - 2) Make emergency utility repairs as necessary. If a large number of utility customers or a wide area is affected, use the critical facility utility restoration priorities in Attachment 2, as modified by the SOC, as a basis for initial actions.
 - 3) Request mutual aid assistance or contractor support if needed.

4) If possible, provide trained utility crews to assist emergency services during emergency response operations.

4. Recovery

- a. All Utilities. Local officials should:
 - 1) Continue to request regular reports from each utility serving the local area concerning its operational status, the number of customers affected by service outages, and areas affected.
 - 2) For major emergencies and disasters, obtain estimates of damages from municipal utilities or memberowned non-profit utilities for inclusion in local requests for disaster assistance.
 - 3) Update utility restoration priorities for critical facilities as appropriate. See Attachment 2.
 - 4) Request utilities that participate in major emergency operations to participate in any local post-incident review of such operations.
- b. Utilities owned or operated by Hunt County. Utility officials should:
 - 1) Provide regular updates to the SOC on utility damages incurred, the number of customers affected, and areas affected.
 - 2) Participate in utility damage assessment surveys with state and federal emergency management personnel.
 - 3) In coordination with the SOC staff, request mutual aid resources, contractor support, or state assistance, if necessary.

Organization and Assignment of Responsibilities

A. General

- 1. The operations of utilities owned or operated by local government will be directed by those individuals who manage the utility on a daily basis, including:
 - a.
 - b. Supervisor of Water and Wastewater Department
 - c. Manager of Water and Power

These individuals are expected to continue to manage the operations of those utilities during emergency situations.

- 2. Individuals designated by the owners or operators of utilities that are not owned or operated by local government will manage the operation of those utilities.
- 3. The shall appoint a Utility Coordinator to coordinate emergency preparedness activities with utilities, maintain this plan and related utility data that may be needed during emergency, and act as a liaison with utilities during emergency operations.

B. Task Assignments

1. The will:

- a. Provide general direction for the local response to major utility outages that may affect public health and safety or threaten public or private property and, within the limits of legal authority, implement measures to conserve utilities.
- b. For city-owned or operated utilities, the may provide general guidance and recommendations regarding the utility response to emergency situations in the local area through the Utility Coordinator or, where appropriate, through individual utility managers.

2. The Emergency Management Coordinator will:

- a. Coordinate with utilities to obtain utility emergency point of contact information and provide emergency contact information for key local officials and the SOC to utilities.
- b. Maintain information on the utilities serving the local area, including maps of service areas. See Attachment 1
- c. Maintain the Utility Restoration Priorities for Critical Facilities (Attachment 2). In coordination with the EMC, update utility restoration priorities for critical facilities in the aftermath of an emergency situation if required.
- d. Maintain information on existing emergency generators and potential generator requirements. See Attachment 3.
- e. Coordinate regularly with utilities during an emergency situation to determine utility status, customers and areas affected, and what response, repair, and restoration actions are being undertaken, and provide information to the EMC.
- f. Advise the EMC what actions should be taken to obtain services for those without utilities or to relocate those where services cannot be restored where it appears outages will be long-term.
- g. Coordinate with the EMC and respond to requests from utilities for assistance in facilitating their repair and reconstruction activities (see Section V.C of this plan) or coordinating their efforts with other emergency responders.
- h. Ensure current information on utility assets is provided for inclusion in Emergency Support Function 7, Logistics and Resources.
- i. Request resource assistance from utilities during emergencies when requested by the Resource Management staff.
- j. Develop and maintain this plan.

3. The Emergency Management Coordinator (EMC) will:

- a. Provide guidance to the Utility Coordinator on handling utility issues and obtaining utility status reports.
- b. Assign utility-related problems to the Utility Coordinator for resolution.

4. Utility Managers are expected to:

- a. Ensure utility emergency plans comply with state regulations and are up-to-date.
- b. Respond in a timely manner during emergency situations to restore utility service. Advise designated local officials or the Utility Coordinator in the SOC of utility status, number of customers affected, and areas affected so that local government may take action to assist residents that may be adversely affected by utility outages.
- c. rain and equip utility personnel to conduct emergency operations.
- d. Have utility personnel participate in periodic local emergency exercises to determine the adequacy of plans, training,

- equipment, and coordination procedures.
- e. Maintain adequate stocks of needed emergency supplies and identify sources of timely resupply of such supplies during an emergency.
- f. Develop mutual aid agreements to obtain external response and recovery assistance and identify contractors that could assist in restoration of utilities for major disasters.
- g. Ensure utility maps, blueprints, engineering records, and other materials needed to conduct emergency operations are available during emergencies.
- h. Obtain utility restoration priorities for critical local facilities from the Utility Coordinator for consideration in utility response and recovery planning.
- i. Take appropriate measures to protect and preserve utility equipment, personnel, and infrastructure, including increasing security when there is a threat of terrorism directed against utility facilities.

5. City owned or operated utilities will, in addition:

- a. Identify and train personnel to assist in damage assessment for public facilities.
- b. Where possible, provide personnel with required technical skills to assist in restoring operational capabilities of other government departments and agencies and in search and rescue activities.
- c. When requested, provide heavy equipment support for emergency response and recovery activities of local government.
- d. Draft regulations or guidelines for the conservation of power, natural gas, or water during emergency situations. If local officials approve such rules or guidelines, assist the Public Information Officer in communicating them to the public.
- e. Maintain records of expenses for personnel, equipment, and supplies incurred in restoring public utilities damaged or destroyed in a major emergency or disaster as a basis for requesting state or federal financial assistance, if such assistance is authorized.

6. The Incident Commander will:

a. Coordinate utility-related response issues through the Utility Coordinator if the SOC has been activated, or through the EMC or directly with the utility or utilities affected if that facility has not been activated. The Incident Commander may assign missions to utility crews that have been committed to an incident.

7. The Public Information Officer will:

- a. Coordinate with the Utility Coordinator and utilities to provide timely, accurate, and consistent information to the public regarding utility outages, including communicating:
 - a) Protective measures, such as boil water orders.
 - b) Conservation guidance, such as that provided in Attachment 4.
 - c) Instructions, including where to obtain water, ice, and other essentials.

8. The Public Works (County Maint.) will:

 a. Upon request, provide heavy equipment and personnel support for restoration of government-owned or operated utilities.

Direction and Control

A. General

- The will provide general direction for the local response to major utility outages that may affect public health and safety or threaten public or private property and may, within the limits of legal authority, direct implementation of local measures to conserve utilities.
- The Incident Commander (IC), to protect lives and property, can make operational decisions affecting all incident activities and workers at the incident site. The Incident Commander normally may assign missions to utility crews from governmentowned or operated utilities that utility managers have committed to an incident or request other utilities to perform specific tasks to facilitate the emergency response.
- 3. The Utility Coordinator will monitor utility response and recovery operations, receive situation reports from utilities and disseminate these to local officials and the SOC, identify local utility restoration priorities to utility providers, coordinate utility support for the Incident Command Post, facilitate local government support for utility response and recovery efforts, request resource support from utilities, and perform other tasks necessary to coordinate the response and recovery efforts of utilities and local government.
- 4. Utility managers will normally direct the emergency response and recovery activities of their organizations. Utility crews will generally be directed by their normal supervisors.
- 5. Utility crews responding from other areas pursuant to a utility mutual aid agreement and contractors hired by utilities to undertake repairs will normally receive their work assignments from the utility which summoned or hired them. Organized crews will normally work under the immediate control of their own supervisors.

B. Continuity of Government

1. Each department or agency with energy-related responsibilities shall establish a line of succession for energy-related personnel.

Readiness Levels

Refer to Basic Plan

Administration and Support

A. Facilities and Equipment

A complete listing of equipment is included in Appendix 1 of ESF Resource Support or is maintained internally by Hunt County.

B. Records

1. Records generated during an emergency shall be retained for use in documenting costs, in accordance with internal SOPs and applicable legal guidelines.

Records should be protected from the effects of disaster as feasible. Should records be damaged, professional assistance in preserving/restoring such records should be obtained as soon as possible.

C. Training

1. Staff shall be trained on their respective functions.

D. Resource Data

- 1. A list of available resources shall be kept current and available by Public Utilities Director.
- 2. A list of sources for necessary resources shall be kept current and stored by Public Utilities Director.

Development and Maintenance

The Emergency Management Coordinator will maintain responsibility for the development and maintenance of this ESF.

The EMC, or their designee, will maintain responsibility for the regular testing of equipment related to this ESF, where such falls outside the SOPs of the responsible entities.

References

- A. Texas Division of Emergency Executive Guide (TDEM, Federal Emergency Management Agency (FEMA), Comprehensive Preparedness Guide (CPG-101), National Preparedness Goal, State of Texas Emergency Plan Communications (ESF 2)
- B. Division Of Emergency Management Local Emergency Management Planning Guide. (DEM-10)

APPENDICES

SUPPORTING DOCUMENTS

- 1. Local Utility Information
- 2. Utility Restoration Priorities for Critical Facilities
- 3. Emergency Generator Forms
- 4. Utility Conservation Measures
- 5. Utility Communications Network

LOCAL UTILITY INFORMATION

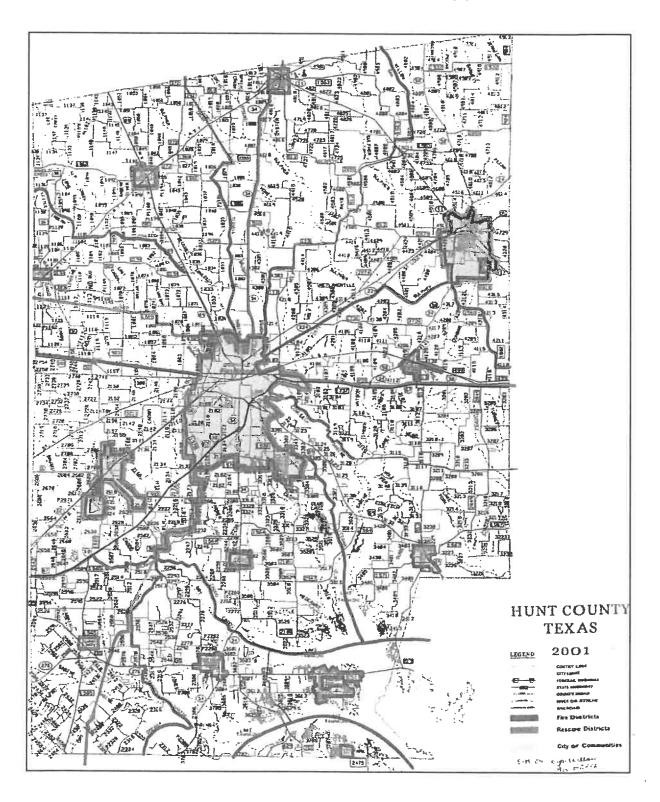
A list of utilities and protected contact information is maintained in the EOC and with both the Director's and the Asst. Director's personal contact lists. This is to guard the privacy of personal contact information for individuals. Publicly available information is available on the internet.

For supplemental information: https://www.countyoffice.org/tx-hunt-county-utilities/

Please find below a list of WWTPs in Hunt Co.

Facility Name	Permit No.
Bearpen Creek, LP	WQ0014614001
Boles Children Home	WQ0013220001
Boles ISD	WQ0013837001
City of Caddo Mills	WQ0010425002
City of Campbell	WQ0013791001
City of Celeste	WQ0010146001
Cobisa Greenville LP	WQ0004767000
Combined Consumer SUD – Shawnee Shores	WQ0014685001
City of Commerce	WQ0010555001
Explorer Pipeline Co. – Greenville Station	WQ0002395000
Greenville Electric Utility System	WQ0004557000
City of Greenville	WQ0010485002
City of Hawk Cove	WQ0014522001
Individual Care of Texas	WQ0014236001
JP Energy Caddo, LLC - Caddo Mills Fuel	WQ0002837000
Terminal	
City of Josephine	WQ0010887002
City of Lone Oak	WQ0010760001
MB Wastewater Services, LLC – Village at Lone	WQ0014107001
Oak	
Mallard Point WWTP, LLC	WQ0014215001
Pilot Travel Center, LLC	WQ0004849000
City of Quinlan	WQ0013725001
R&L Investment Property, LLC - Lakewood Estates	WQ0014859001
Recreational Resort Living, LLC	WQ0015587001 – not built
Sabine River Authority – Wind Point Park	WQ0010907001
Sabine River Authority – Lake Tawakoni State Park	WQ0013857001
Tawakoni Waste, LLC	WQ0014297001
The Adephi Organization	WQ0012227001
City of West Tawakoni	WQ0014344001
City of Wolfe City	WQ0010383001
Walton Texas LP – Hunt Co. MUD 1	WQ0015885001 – not built
Walton Texas LP – Hunt Co. WWTP	WQ0015378001 – not built

LOCAL UTILITY SERVICE AREA MAP(S)



UTILITY RESTORATION PRIORITIES FOR CRITICAL FACILITIES

Utility Service Restoration Priorities: 1 = Highest, 5 = Lowest

Emer. Gen.: Yes = Emergency Generator on site.

Ltd = Generator available, but powers only a limited portion of the facility

Facility Name & Address		Emer. Gen.	Elec.	Phone	Water	WW	Gas
Govt. Direction & Control							
Hunt County EOC	1	LTD	1	1	1	1	1
Train County 200	1	LID	'	-			- ' -
Emergency Response							
Vol. Fire Dept Hunt County		No	2	1	. 1	2	4
City PD,adhering to this Plan		No	2	1	2	2	4
County SO, Hunt County		LTD	1	1	1	1	1
Utilities							
Water Pump Cities adhering to Plan		LTD	1	-	-	-	-
Waste Water Cities adhering to Plan		LTD	1		-		_
Water Treatment Plant, cities adhering to plan		LTD	1	3	-	-	-
Medical Facilities							
Hospitals Greenville, Commerce, Quinlan		LTD	1	1	1	1	1
Telecommunications	1						
Hunt County Communications Center		LTD	1	1	1	1	1
KGVL/KIKT Greenville		No	1	1	_	-	-
Other	-						
Other							
	4						
	1						
	+						

EMERGENCY GENERATOR FORMS

1. The emergency generator forms which follow are provided to facilitate pre-planning for emergency generator requirements, either to obtain a generator which does not have one or replace an existing generator which has failed.

The Emergency Generator Information – Existing Installation forms should be used to record information on <u>existing emergency generators</u> in case they must be replaced.

The Emergency Generator Information – Additional Equipment forms should be used to identify requirements for <u>additional</u> emergency generators for critical facilities that do not currently have such generators.

- 2. Forms should be completed by the owner or operator of the facility that has or may need a generator, and a copy provided to the local EMC. A separate form should be completed for each existing generator or additional generator that is required. The local Utility Coordinator will maintain completed forms for use during emergencies. It is suggested that individuals completing these forms retain a copy for their own records.
- 3. In completing these forms, keep the following in mind:
 - A. If in doubt about what type of capability is needed, consult a qualified electrician.
 - B. Generators are often quite heavy and should be emplaced on a firm, level site, and preferably a paved area.
 - C. A forklift is normally used to emplace a skid-mounted generator. The forklift operator must have adequate room to maneuver.
 - D. In considering emergency generator sites, remember that generators are often noisy and produce exhaust fumes that may be sucked into nearby ventilation intakes. Vehicle access will be needed to refuel.

EMERGENCY GENERATOR INFORMATION (Existing Installation)					
1	Facility Nar	ne:			
2	Facility Address:				
3	Facility Type: EOC Communications Ctr Medical Facility Fuel Facility Law Enforcement Fire/Rescue Facility EMS Facility Water Pumping /Treatment Wastewater Pumping/Treatment Other (specify)				
4		nt of Contact:		Phone:	
5	If more than	n one generator exi	ists, provide generat	tor number or location within facility:	
6	Electrical Requirements; Kilowatts: Volts: Amperes: Phase: Single 3-Phase Wye 3-Phase Delta Other:				
7		Sas 🗌 Diesel 🛭	Propane Oth	her:	
8	Fuel Tank S		Pounds:		
9	Fuel Tank 7			Separate tank	
10	Generator \			Tons:	
11	Starting:		Manual/Recoil	Other:	_
12 13	Generator S	n Weather Housing	ermanent Installation	n 🗌 Skid 🔲 Trailer	
14		On-site or Available			-
15				Yes No	
16	1.0				
17	Other Pertinent Information:				
			(I)		
15A-1: NEMA	25V A 1-15R	15A-125V NEMA 5-15R	20A-125V NEMA 5-20R	30A-125V 30A-250V NEMA 5-30R NEMA 6-30R	
					=0
	25/250V A 5-30R	50A-125/250V NEMA 10-50R	50A-250V NEMA 6-50R	If illustrations don't match what you have, draw your receptacles here.	

EMERGENCY GENERATOR INFORMATION (Additional Equipment)						
1	Facility Name:			•		
2	Facility Address:					
3	Facility Type: EOC Communications Ctr Medical Facility Law Enforcement Fire/Rescue Facility EMS Facility Water Pumping /Treatment Wastewater Pumping/Treatment Other (specify)					
4	Facility Point of	Point of Contact: Phone:				
5	Electrical Requirements: Kilowatts:					
6	Fuel Available:	Gas D	iesel 🗌 Propane	Other:		
7	Site Access: Site accessible for emplacing trailer-mounted unit? Yes No Site accessible for unloading/positioning skid-mounted unit? Yes No					
14		site or Available:				
17	Generator Receptacles Needed (indicate numbers and types; see illustrations below):					
17	Other Pertinent	Information:				
			(I,F)			
15A-1 NEM <i>A</i>		.5A-125V NEMA 5-15R	20A-125V NEMA 5-20R	30A-125V 30A-250V NEMA 5-30R NEMA 6-30R		
_						
		0A-125/250V NEMA 10-50R	50A-250V NEMA 6-50R	If graphics don't match what you need, draw what you need here.		

UTILITY CONSERVATION MEASURES

The utility conservation measures outlined in this appendix are suggested measures. The specific measures to be implemented should be agreed upon by local government and the utilities concerned.

1. Conservation Measures for Natural Gas

A. Step 1. Discontinue:

- 1) Use of gas-fueled air conditioning systems except where necessary to maintain the operation of critical equipment.
- 2) All residential uses of natural gas, except refrigeration, cooking, heating, and heating water.
- 3) Use of gas-fueled clothes dryers.

B. Step 2. Reduce:

- Thermostat settings for gas-heated buildings to 65 degrees during the day and 50 degrees at night.
- 2) Use of hot water from gas-fueled water heaters.

2. Conservation Measures for Electric Power

A. Step 1. Discontinue:

- 1) All advertising, decorative, or display lighting.
- 2) Use of electric air conditioning systems except where necessary to maintain the operation of critical equipment.
- 3) Use of electric ovens and electric clothes dryers.
- 4) Use of all residential electric appliances, except those needed to store or cook food and televisions and radios.

B. Step 2. Reduce:

- 1) Reduce thermostat setting for electrically heated buildings to a maximum of 65 degrees during the day and 50 degrees at night.
- 2) Minimize use of hot water in buildings that use electric water heaters.
- 3) Reduce both public and private outdoor lighting.
- 4) Reduce lighting by 50 percent in homes, commercial establishments, and public buildings.

C. Step 3. Cut off electricity to:

- 1) Non-essential public facilities.
- 2) Recreational facilities and places of amusement such as theaters.

D. Step 4. Cut off electricity to:

- 1) Retail stores, offices, businesses, and warehouses, except those that distribute food, fuel, water, ice, pharmaceuticals, and medical supplies.
- Industrial facilities that manufacture, process, or store goods other than food, ice, fuel, pharmaceuticals, or medical supplies or are determined to be essential to the response and recovery process.
- 3) Office buildings except those that house agencies or organizations providing essential services.

3. Water Conservation Measures

A. Step 1.

- 1) Restrict or prohibit outdoor watering and washing of cars.
- 2) Close car washes.

B. Step 2

- 1) Restrict or curtail water service to large industrial users, except those that provide essential goods and services.
- 2) Restrict or prohibit use of public water supplies for irrigation and filling of swimming pools.
- 3) Place limits on residential water use.

C. Step 3

- 1) Restrict or cut off water service to industrial facilities not previously addressed, except those that provide essential goods and services.
- 2) Restrict or cut off water service to offices and commercial establishments, except those that provide essential goods and services.

D. Step 4

1) Restrict or curtail residential water use.

UTILITY COMMUNICATIONS DIAGRAM

